

## HOW DOES IT WORK?

1. To take advantage of this new service, simply:
  - A. Read thoroughly.
  - B. Complete information on reverse.
  - C. Initial where indicated on front.
  - D. Sign reverse.
2. This technology is designed to be used by one person who would like to use multiple phones on one cellular phone number. (Initial) \_\_\_\_\_
3. If two people share one cellular phone number, situations could arise in which the incoming calls could reach the wrong party or be possibly unanswerable, or outgoing calls may not be completed.

### EXAMPLE:

- A. To receive incoming calls it is important that only one designated phone be powered on at any given time. If both phones are on, incoming calls may be unanswerable.
- B. If two outgoing calls are being attempted at the same time, it may be that neither call will go through.
- C. If a call is in progress on one phone (IN USE) and an outgoing call is attempted on the other phone, the outgoing call may not be completed. End call attempt, then try again later. There will be no effect on the call that was originally in progress.
- D. If phones will be used by more than one party, it is suggested that a system be devised for their use. (Initial) \_\_\_\_\_

### WHAT COULD ARISE?

1. **STOLEN OR LOST PHONE**
  - A. If the PRIMARY PHONE is lost or stolen:
    1. Report loss (giving the ESN) to the police and insurance co.
    2. Do not use SECONDARY PHONE. Have the ESN reversed (\$20.00).
  - B. If the SECONDARY PHONE is lost or stolen:
    1. Report the loss to CES, Inc.
    2. Go to the cellular carrier and request that your cellular phone number be changed.
2. **SELLING A CAR WITH AN INSTALLED PHONE**
  - A. Removal and reinstallation can be performed by CES, Inc. (\$100.00)
  - B. If PRIMARY PHONE is in the car being sold, have the SECONDARY PHONE's emulation reversed (\$20.00).
  - C. If SECONDARY PHONE is in car being sold, have SECONDARY PHONE's emulation reversed (\$20.00) and notify carrier of the new ESN.
3. **PHONE NEEDS TO BE SERVICED**
  - A. If PRIMARY PHONE, return it to where it was originally purchased or to a service center.
  - B. If SECONDARY PHONE, have the emulation reversed (\$20.00), and return it to where it was purchased or to a service center. (Initial) \_\_\_\_\_

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# **EXHIBIT E**

CALEA, Sec. 103 (Pub. L. 103-414; 47 U.S.C. § 1002) Assistance Capability Requirements

(a) Capability Requirements.-Except as provided in subsections (b), (c), and (d) of this section and sections 108(a) and 109(b) and (d), a telecommunications carrier shall ensure that its equipment, facilities, or services that provide a customer or subscriber with the ability to originate, terminate, or direct communications are capable of-

(1) expeditiously isolating and enabling the government, pursuant to a court order or other lawful authorization, to intercept, to the exclusion of any other communications, all wire and electronic communications carried by the carrier within a service area to or from equipment, facilities, or services of a subscriber of such carrier concurrently with their transmission to or from the subscriber's equipment, facility, or service, or at such later time as may be acceptable to the government;

(2) expeditiously isolating and enabling the government, pursuant to a court order or other lawful authorization, to access call-identifying information that is reasonably available to the carrier-

(A) before, during, or immediately after the transmission of a wire or electronic communication (or at such later time as may be acceptable to the government); and

(B) in a manner that allows it to be associated with the communication to which it pertains, except that, with regard to information acquired solely pursuant to the authority for pen registers and trap and trace devices (as defined in section 3127 of title 18, United States Code), such call-identifying information shall not include any information that may disclose the physical location of the subscriber (except to the extent that the location may be determined from the telephone number);

(3) delivering intercepted communications and call-identifying information to the government, pursuant to a court order or other lawful authorization, in a format such that they may be transmitted by means of equipment, facilities, or services procured by the government to a location other than the premises of the carrier; and

(4) facilitating authorized communications interceptions and access to call-identifying information unobtrusively and with a minimum of interference with any subscriber's telecommunications service and in a manner that protects-

(A) the privacy and security of communications and call-identifying information not authorized to be intercepted; and

(B) information regarding the government's interception of communications and access to call-identifying information.